

National Hospital Network - Privacy Policy

You have the right to medical privacy.

Every time you visit a hospital or health professional certain information is taken from you. This information is kept in a medical record, which contains personal, identifying information, as well as information relating to your health status. Within the hospital environment your medical record will also include test results, diagnostic information, as well as copies of any X-rays or reports issued by other health professionals.

You have the right to medical confidentiality.

The hospital and its staff are committed to protecting the privacy of your information, and have implemented measures to ensure compliance with section 14 of the National Health Act. This leaflet explains what information forms part of your medical record, and how the hospital uses such to ensure appropriate medical treatment. Should you require a copy of your medical record then you may request access to our Information Manual, which will clearly explain the manner in which you must apply for such information.

The hospital may disclose your information under certain circumstances.

Staff within the hospital will disclose information relating to your treatment internally, so as to ensure that all members of your health care team are adequately informed. Similarly your treating practitioner will share information with nursing staff, and other members of the hospital team, as part of your treatment needs.

The hospital will also share your information with your medical scheme, so as to ensure that you qualify for benefits and payment. Very often this is required in terms of the Rules of that medical scheme, and is disclosed subject to those conditions provided within the Medical Schemes Act.

Under certain circumstances the hospital is required by law to inform the relevant authorities of any notifiable disease, as well as to share information for statistical purposes, such as registering all births.

Hibiscus Private Hospital is one of the over 50 South African hospitals in the [National Hospital Network \(NHN\)](#).



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